BRAZOS STAR CU NEWS

Your Quarterly Newsletter — March 31, 2025





Use the QR code to sign up for secure text messaging from Brazos Star Credit Union. MEMBERS: Review your address for correct phone, email address and account and beneficiary information. Sign up to receive important text messages and email alerts for up-to-date credit union information.

In this issue:

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Better Rates. Easy Terms. Our Home Equity Loans make it Simple. Brazos Star has competitive rates and easy to understand terms. We take the guesswork out of a First or Second Lien Home Equity Loan.

Call us today for more information!

Complaint Notice— If you have a problem with the services provided by this credit union

with the services provided by this credit union, please contact us at:

Brazos Star Credit Union 701 Harvey Road College Station, TX 77840 Telephone: (979)846-7456 or email: help@brazosstarcu.com

The credit union is incorporated under the laws of the State of Texas and under state law is subject to regulatory oversight by the Texas Credit Union Department. If any dispute is not resolved to your satisfaction, you may also file a complaint against the credit union by contacting the Texas Credit Union Department through one of the means indicated below: In person or by U.S. Mail:

914 East Anderson Lane Austin, Texas 78752-1699 Telephone: (512) 837-9236 Fax Number: (512) 832-0278 email: <u>complaints@cud.texas.gov</u> Website: <u>www.cud.texas.gov</u>

> It's the Great Auto Refinance Event at Brazos Star Credit Union!

Apply today to see what you can save!

Get a Rate as Low as 4.99%*

DO YOU KNOW ... What we have to offer!

Bill Pay: Bill pay offers our members the ability to set up payments to come out of your account, either automatically or only once you have initiated it. This is a great way to get you monthly bills paid. For those that are the same amount every month you can set up a recurring payment. For those that change amount month to month you can go in and change the amount with the click of a button and get the bill paid. No need to visit several different sites to bay different bills. Also eliminates the need to pay postage!

P2P: Needing to pay someone any time any where? Take advantage of this quick and easy option through Bill Pay. It is the P2P (Person 2 Person) option! In your online bill pay section, select the pay an individual and you can send a transfer to anyone you are needing to pay, or as a gift. What ever the reason you can get them the funds fast and easy!

Repay: Repay is our online loan payment option. For those members that would like to pay the loan they obtain with us from another financial institution. You can set up one-time payment options for a small fee if you choose to use your debit card or you can use your bank account and routing number for no fee. Also no fee is assessed if you set up a scheduled monthly payment!

Text Alerts: Alert you when transactions post to your account, or if your balance is low. You have the ability to set up when, how, and why it sends alerts. To access this feature, log into your online banking, select the Alerts tab and complete! Set it up to email you or text you with low balance, withdraws, or deposits!

Dormant Account: If you received a dormant account letter, act now to ensure your funds do not go to the state in the escheatment process!

The brighter place to bank!

You're Invited!

Date: 04/10/25







It's time for our Annual Meeting! Food. Business. Bingo. Prizes.

- Thursday, April 10th, 2025
- The Brazos Center in Bryan
- Doors open at 6:00 p.m.
- Dinner is served at 6:30 p.m.
- Business meeting at 7:00 p.m.
- Bingo and prizes to follow

Members can RSVP by calling us at 979-846-7456 or by email to Gabby Moncibaiz at gaby.moncibaiz@brazosstarcu.com

The Brighter place to bank

Accessibility Notice— Documents Available to Members: Upon request, a member is entitled to review or receive a copy of the most recent version of the following credit union documents: Balance Sheet • Income Statement • Summary of the most recent Annual Audit • Internal Revenue Service Form 990 • Written Board Policy (regarding access to the articles of incorporation, bylaws, rules, guidelines, board policies and copies thereof)

BRAZOS STAR

CREDIT UNION