

# BRAZOS STAR CU NEWS

Your Quarterly Newsletter — March 31, 2024



Got a question? Text us for information! Or use the QR code below to sign up for secure text messaging from Brazos Star Credit Union. TEXT US AT 979-846-7456. Sign up to receive text messages, ask questions, make payments, for up-to-date hours of operation, emergency information, and more!

## In this issue:

- ANNUAL MEETING
- DORMANT ACCOUNTS
- IS YOUR ACCOUNT UP TO DATE?
- LJ TRAVEL ADVENTURES
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## Follow us on Social Media!

Simply scan the QR codes for our Facebook and Insta-



Annual Meeting: April 18, 2024 RSVP by April 5!

## Spring is here, time to clean things up

Things are changing and we want to make sure we have your updated information. If you ever want to know how your account is set up, do you have a beneficiary on your account or if changes need to be made. Please call the credit union and ask. We always want to make sure we have your account the way you want it. You may have had some life changes happen and need to update the account, that's ok, we are here to help.



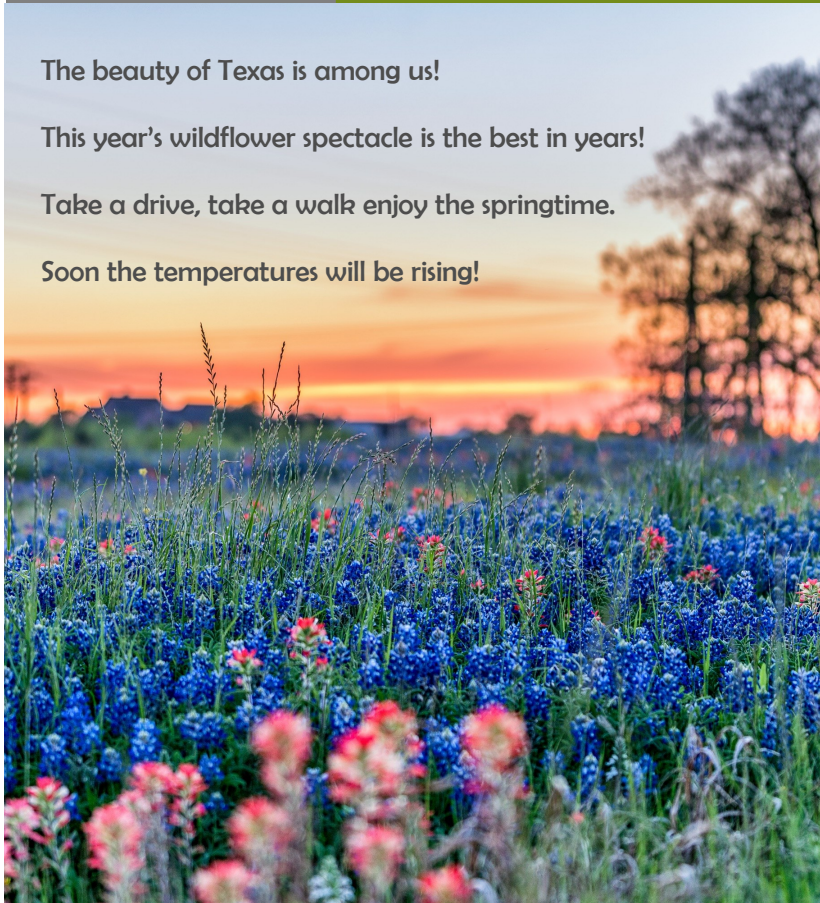
We also know addresses are changing, phone numbers may change, along with email addresses. Please if anything has changed complete the Change of contact information form or the Change of address form provide in our online banking log in. Select the Forms tab and then select the form you are needing to complete. Having the most up to date information not only helps you access your account, but also helps the credit union incase we are needing to get ahold of you!

The beauty of Texas is among us!

This year's wildflower spectacle is the best in years!

Take a drive, take a walk enjoy the springtime.

Soon the temperatures will be rising!



## Is your account Dormant?

A letter to any member that has not had any activity on a share or share draft account within the past three years was sent out regarding its dormant account status. To avoid escheatment, please carefully review your letter and select an option and return to the credit union as soon as possible to keep your account open.



Mortgage loans are now offered through Brazos Star and Tru Home Solutions. We make home ownership and home refinances a breeze. Answers to your questions are just a phone call or text message away.

**Accessibility Notice**— Documents Available to Members: Upon request, a member is entitled to review or receive a copy of the most recent version of the following credit union documents: Balance Sheet • Income Statement • Summary of the most recent Annual Audit • Internal Revenue Service Form 990 • Written Board Policy (regarding access to the articles of incorporation, bylaws, rules, guidelines, board policies and copies thereof)

The brighter place to bank!

MEMBER NCUA

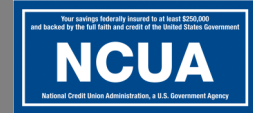


### Your Credit Union:

Offering loans of every type, for every need with the promise of financial success. Helping you reach your financial goals each and every day!

### Contact us at:

701 Harvey Road  
College Station, TX 77840  
979-846-7456 Text or Phone  
979-846-6866 Fax  
members@brazosstarcu.com  
[www.brazosstarcu.com](http://www.brazosstarcu.com)



### DO YOU KNOW ... What we have to offer!

**Bill Pay:** Bill pay offers our members the ability to set up payments to come out of your account, either automatically or only once you have initiated it. This is a great way to get you monthly bills paid. For those that are the same amount every month you can set up a recurring payment. For those that change amount month to month you can go in and change the amount with the click of a button and get the bill paid. No need to visit several different sites to pay different bills. Also eliminates the need to pay postage!

**P2P:** Needing to pay someone any time any where? Take advantage of this quick and easy option through Bill Pay. It is the P2P (Person 2 Person) option! In your online bill pay section, select the pay an individual and you can send a transfer to anyone you are needing to pay, or as a gift. What ever the reason you can get them the funds fast and easy!

**Repay :** Repay is our online loan payment option. For those members that would like to pay the loan they obtain with us from another financial institution. You can set up one-time payment options for a small fee if you choose to use your debit card or you can use your bank account and routing number for no fee. Also no fee is assessed if you set up a scheduled monthly payment!

**Text Alerts:** Alert you when transactions post to your account, or if your balance is low. You have the ability to set up when, how, and why it sends alerts. To access this feature, log into your online banking, select the Alerts tab and complete! Set it up to email you or text you with low balance, withdraws, or deposits!

### ADVENTURE AWAITS...

We have partnered with LJ Adventures and we offer exclusive membership discounts. Members will book through LJ Adventures and pay through the credit union. LJ Adventures is a senior group travel club based out of Bryan. A wide variety of trips are available, including day trips and overnight trips.

Brazos Star credit union is offering a discounted price for the travel to:



### Paragon Casino Resort: May 7-8, 2024

This is an overnight trip to Paragon Casino in Marksville, LA. Upon arrival at the casino, each passenger will receive a \$10 food voucher and \$25 in free play. The remainder of the day is at your leisure. Price includes bus ride, overnight stay at Paragon Casino Resort, driver gratuity and snacks and games along the way. Payment due April 24

\$105 per person/double

\$140 per person/single

**Complaint Notice**— If you have a problem with the services provided by this credit union, please contact us at:

Brazos Star Credit Union  
701 Harvey Road  
College Station, TX 77840  
Telephone: (979)846-7456 or email: [help@brazosstarcu.com](mailto:help@brazosstarcu.com)

The credit union is incorporated under the laws of the State of Texas and under state law is subject to regulatory oversight by the Texas Credit Union Department. If any dispute is not resolved to your satisfaction, you may also file a complaint against the credit union by contacting the Texas Credit Union Department through one of the means indicated below: In person or by U.S. Mail:

914 East Anderson Lane  
Austin, Texas 78752-1699  
Telephone: (512) 837-9236 Fax Number: (512) 8320278  
email: [complaints@ cud.texas.gov](mailto:complaints@ cud.texas.gov) Website: [www.cud.texas.gov](http://www.cud.texas.gov)